

How to Set Up a „*Favorita*” account at Banco Nacional de Costa Rica

Before you can transfer money from your account at Banco Nacional to another account at that same bank, you must create a „*Favorita*”, a destination account. Here’s how . . .

Sign onto your Banco Nacional account.

At the top left corner, click on ***Preferencias***.

Click on the first option which reads, **Incur Cuentas Favoritas**

Click on **Correo electronico** or **Numero celular** to indicate which destination will receive Banco Nacional’s six-character security code. It will be sent immediately.

Enter the account number of the recipient under **Cuentas BNCR** and the account holder’s email address.

In the box to the right of **Codigo de verificacion**, enter the six-character security code which Banco Nacional sent you via email or text message.

Click on the blue field labeled ***Incluir*** above the security code field.

The screen will display a confirmation of the account you wish to make a *Favorita*. Click on the blue field that reads ***Incluir***.

Banco Nacional will inform you that the new account will not be available for transfers immediately and that you must wait about 2 hours. After that time period you will need to log back in and choose “Activar Cuentas Favoritas del BNCR” from the “Preferencias” menu, top left. Select the account you are trying to add and choose “Activar”. [thanks again, Jim Burgess, for this update!]

Now, when you want to transfer funds to that account, from the left edge of Banco Nacional’s home screen, click on ***Transferencias***.

On the next screen, click on ***Cuentas del BNCR***.

Enter the amount you wish to donate in colones. Then click on ***Buscar Cuenta Favorita*** on the left margin in the middle of the screen.

When a small window opens, click on the name of the account to which you wish to make the transfer. Enter the email address you wish to advise of the transfer.

Click on the blue field that reads ***Continuar***.

And finally click on ***Acceptar*** on the verification screen.